

COMPANY PROFILE

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# 01/ Message from the Chairman

Dear Patrons,

I take this opportunity to present to you Qutone's Innovation Philosophy yet again!

Qutone's journey so far had been very fulfilling in terms of providing the most Innovative, Authentic and Technologically Advance ceramic & vitrified tile products. The immense response extended to us by our patrons, architect fraternity, associates and clients at large encompasses the direction of our growth and has set Qutone apart from the league. Qutone has emerged as the most Innovative and Trend Setting Brand in the Ceramic Tile's world. I appreciate, applaud and convey my gratitude to all for their contribution and encouragement in bringing tremendous success in a short span of time.



Since inception in 2008 with one manufacturing facility of 1.40 million Sq. Mtr., we have grown to multi-unit production group of 14 million Sq. Mtr. Per annum. And all of this is created with the same zeal and zest of providing Innovative products with most Authentic Designs and Quality, keeping the desire of luxury and flamboyancy of niche segment in mind.

Along the way of our growth and performance we are equally focused on our responsibilities towards environment and community. Wherever we work, whoever we work with, we tend to follow best practices and aspire to leave a positive impact on our communities. The structure of our business philosophy is imbedded with Ethics and Principles in line with our Core Values.

In this version of our Company Profile we intend to showcase Qutone's cultural and work ethos besides encompassing the product portfolio and the future that we aspire to create together!

Let's Innovate...

Warm Regards,

Manoj Agarwal Chairman & Managing Director

# 02/ About Qutone

The dream project of like-minded visionaries started in 2008 and it continues to push the envelope on tile capabilities.

Today, Qutone Ceramic is a global hi-tech manufacturer of premium ceramics lifestyle solutions.

The inspiration behind every product of Qutone is the customer's rapidly growing appetite for style and aesthetics.

## **OUR DOMESTIC FOOTPRINTS**

11 egional

Regional Offices

10 Upcoming Experience Centers 11

Company owned Experience Centers

**6**Company
Depots

## **OUR GLOBAL FOOTPRINTS**

Presence in

60+

Countries

Overseas office in

Italy

## **OUR NETWORK**

100

Luxuria Dealers

800

Dealers

3500

Sub Dealers



# 03 / Our Brand Approach

- Since its inception in the year 2008, Qutone has been creating a sustainable mark in Domestic as well as Global Tile Industry.
- Back then, the Ceramic industry was flourishing at CAGR of 15%. To stay symmetrical to the pace, Qutone emphasized on product appearance initially, which led to the establishment of the Qutone as a brand.
- It has remarkably achieved outstanding success by blending innovation and fashion together.
- A trendsetter in the industry; Qutone designs exemplify ambiances with its beautiful craftsmanship.
- Introduced the latest techniques in high definition printing of tiles and surface textures and combined it with our manufacturing expertise to give wall and floors outstanding credentials.
- The brand also roped in megastar Mr. Anil Kapoor first as a brand ambassador.
- Overall, Qutone has earned its peerless brand recall value.



# 04/ Core Team

Qutone is managed by a team of passionate professionals with extensive experience and expertise in their respective fields. The growth and success of Qutone is an attribution of shared vision and the combined efforts of the core team towards creating excellence in all aspects of business performance.

The core team consists of -

## Mr. Manoj Agarwal, Chairman & Managing Director

Mr. Agarwal is a visionary leader of the Qutone Group. His rich experience of more than 20 years in Ceramic Industry has been instrumental in shaping & paving the growth path of Qutone. His vast and extensive exposure to global industry veterans has been the inspiration behind the Innovation. His vision to look beyond the boundaries has turned a Ceramic Company into a Globally Renowned Innovative Group.

## Mr. Sunil Manglunia, Managing Director

An enthusiast, a pro-business analyst Mr. Manglunia expertises in managing business excellence. He has the key eyes to entail and endeavor into enterprising ventures. He is the powerhouse which keeps Qutone industrious, adventurous and always striving towards creating newer milestones. Besides managing the day-today business affairs, he ensures that the whole Qutone Team is united, motivated and rallies towards the success.

## Mr. Rajeev Adlakha, Managing Director

A young and dynamic professional with very high energy and demonstration of excellency in all walks of business ventures Mr. Adlakha is the curator of global footprints of Qutone. A dedicated Export Team under his leadership continuously dwells upon winning the trust and patronage of overseas clients.

## Mr. Jagdish Dalsania, Director-Manufacturing

An industrious and technocrat Mr. Dalsania is the key recourse of Qutone, managing the gigantic workforce to deliver the production excellence - continuously and constantly. The production team under his guidance not only delivers the finely crafted products but also embed the Quotne Trust into it. His rich and prolonged experience in the Ceramic Manufacturing domain is the asset beyond the books

## Mr. Ashok Garg, Director-Sales & Marketing

A multitalented professional with MBA in Marketing, Mr. Garg is the dynamite which knocks off the toughest and mightiest roadblocks in achieving the marketing excellence. His clarity on objectives and the persistent efforts have led Qutone to the top of the industry. He is the field marshal of more than 200 committed sales professionals in the domestic market whose hunger for growth always remains unextinguished.

## Mr. Ashish Chirania, Director-Commercials, Imports & Exports

He is a young and dynamic professional with a vision to excel in the commercial aspects of business excellence. His business acumen had influenced the brilliance in Imports, Exports and other commercial affairs to transform opportunity into success.



Besides the Key Role Players, Qutone has various other Functional Heads to provide support and sustain the excellence and growth.

Product Development team under the direct supervision of Mr. Agarwal constantly strives to adapt the Technological Advancement. The most modern and authentic designs are developed In-house to surpass the desire of luxury and flamboyance in digital formats. These digital designs are then transformed into technically sound and aesthetically profound Tiles to allure and delight our consumers. The R&D Teams consists of Digital Designer, Tiles Designers, Technical Experts and Aesthetic & Visual Experts having rich and in-depth knowledge and expertise of the subject.

Branding Team led by Mr. Shatrughan Rajput continuously work on creating the Brand Visibility, Product Presence and spreading the Qutone Philosophy through various communication mediums and channels. The Qutone Luxuria Showrooms and Qutone Experience Centers are being developed by this team to enhance the Customer Experience. The product promotion tools and product display tools are designed and developed In-house to best suit the product & its ambience.

Human Resources Team led by Ms. Purva Shah constantly work on creating conducing work environment besides working on the strategy to attract and acquire talents required to fuel the froth of the Company. The work ethos, cultural diversity and inclusiveness are the essences infused in the growth path of the Company by the Qutone HR Team.

A dedicated IT Help Desk constantly works to keep the wires live. The integrated SAP Systems, Digital Data and Intellectual Property, Work Stations with diverse need and operating requirements are being maintained In-house by the IT Team.

At Qutone, we truly can endorse the Quote of our Prime Minister Mr. Narendra Modi "Sabka Saath, Sabka Vikas..."

## "Innovation beyond Boundaries"

is the reflection of the success delivered by these Teams in their respective business affairs.



## 05/ Our vision

- We desire to create the meaningful existence for our patrons and want to create a stature where Qutone symbolizes innovation and creativity, globally.
- We aspire to empower our clients to personalize their dreams spaces.
- We want to achieve global leadership across all ceramic lifestyle products and plan to achieve a group turnover of 1150 Cr. by the year 2020.

# 06/ Our Mission

We want to be recognized for our technology, innovation, and trend-setting products. Besides, we aspire to consistently satisfy and delight customers by bringing the Indian lifestyle to people all over the world in a creative mix of cultures.



# 07/ Our Focus

- · Is to expand market presence and penetration by strengthening distribution channels
- · Is to provide a comprehensive product range, covering all product segments
- · Is to continue strengthening manpower quality governance and implementing optional technology
- · Is to redefine design
- · Is to provide unique and innovative products of highest quality
- · We are committed to our responsibility towards the environment and society in general.



# 08/ Our Core Values

## Working at Qutone:

We adhere to the notion of, "one for all, all for one". Our team is our foundation and we continue to empower it to be in synergy with the market requirements. We have a strong culture of commitment and developing leaders who create winning results.

## Innovation and Creativity:

At Qutone, innovation is the way of life and creativity is inspired by reimagining nature and bringing those to life in ceramics.

## People First:

For us, our esteemed customers, suppliers, trade partners and our complete Qutone team are a matter of priority.

## Flawless Execution:

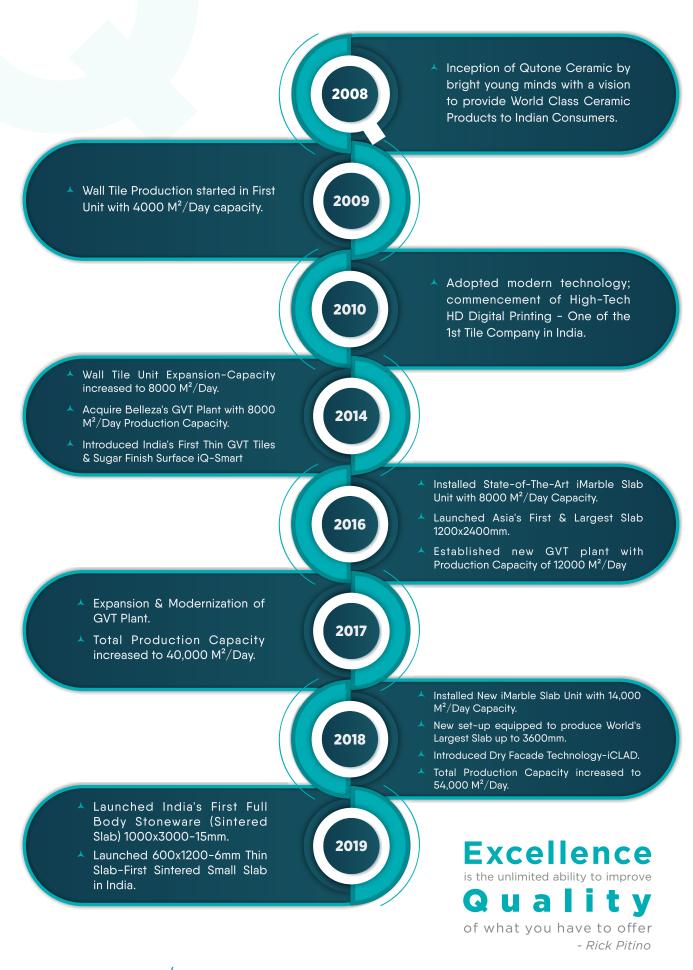
We take full accountability of flawless working environment and delivering results with high performing teams under inspirational leadership.

## **Integrity and Ethics:**

The unwavering commitment to our core values of integrity, fair business practices, and ethical standards bestow our partners, stakeholders, vendors and employees the trust in our ethos.



# 09/ Our Yardstick of Innovation & Growth



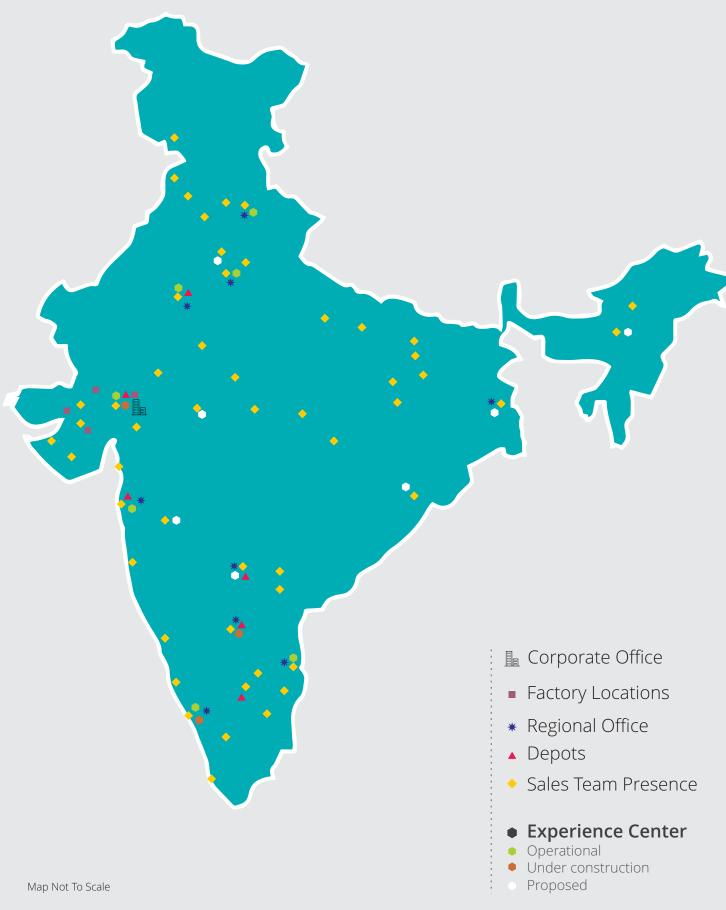


# 10/ Quality and Production

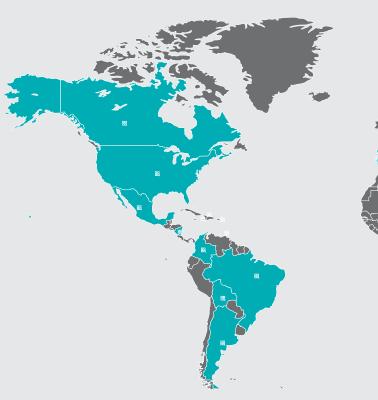


- Our Quality Control Procedure and Parameters are standardized and are followed, monitored, assessed and verified at each critical level to ensure that the product delivered, delights the user.
- The end-to-end process right from the sourcing of raw materials, processing of raw materials, pre-production processes, production processes, finishing and packaging process, handling and warehousing at every level we ensure that the product meets the standards and reaches to the clients/users with the same magnificent features as it was conceived.
- A wide range of technologies is used at the state-of-the-art plants including Digital Printing Technology, Slim, Antimicrobial, Double Charge and other advanced technologies such as Roto Printing, Granitech, Water Jet, Dry Glaze and Decoration Unit for Designer effects.

# 11/ Our Domestic Presence









Presence in

**61+** Countries

Experience Center ITALY

Upcoming Experience Center

U.K., Spain, China









1200x2400mm 1200x1800mm 1200x1200mm

800x1600mm 800x1200mm



1000x3000-15mm 800x2400-15mm



1200x2400mm 600x1200mm



600x1200mm 600x600mm Wood Planks 200x1200mm



Full Colour Body - 14mm 600x600mm **Full Body** 600x1200mm 600x600mm

WALL TILES

600x300mm 450x300mm 300x300mm

# 14/ Product Quality Certificates



## **ISO 9001 NORM:**

Quality system model which evaluates the organization's capability of supplying certain products or services.

## **SASO Certificate:**

Qutone Ceramic is certified by SASO. The Saudi Arabian Standards Organization (since 1972) has the responsibility for determining and enforcing standards of products and services within the Kingdom of Saudi Arabia. It is considered as one of the most important certifications in the industry.

## **Bureau Veritas ISO:**

Qutone Ceramic is certified by Bureau Veritas. A global leader in Testing and Inspection-Bureau Veritas helps clients meet the challenges of quality, safety, environmental protection and social responsibility. Bureau Veritas is recognized and accredited by major national and international organizations.

## **Delhi Test House Certificate:**

The largest private testing laboratory in India, Delhi Test House certification is both reliable and accurate. Qutone's products are tested regularly and comply with the strictest quality control standards, in accordance with the Delhi Test House.

## The Federation of Indian Export Organizations Certificate:

The Federation of Indian Export Organizations represents the Indian entrepreneur's spirit of enterprise in the global market. Known popularly as "FIEO", this apex body of Indian export promotion organizations was set up jointly by the Ministry of Commerce, Government of India and private trade and industry in the year 1965. FIEO is thus a partner of the Government of India in promoting India's exports.

## **ISI Certificate:**

The ISI mark is by far the most recognized certification mark in the Indian subcontinent. The name ISI is an abbreviation of Indian Standards Institute, the former name of the Bureau of Indian Standards certificate. The ISI mark is one that certifies that a product conforms or adheres to the Bureau of Indian standards, on quality and production processes. We have received ISI mark for our 600x600mm, 800x800mm, 600x1200mm & 450x900mm vitrified tile.

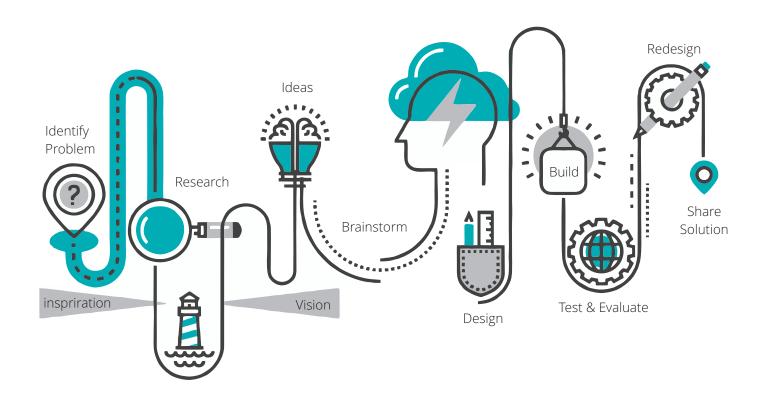






# 15/ Research & Development

- Our R&D infrastructure is supported by our global alliances to innovate & invent design ideas admired and acclaimed globally.
- The unprecedented volumetric growth in the niche segment and brand recognition that Qutone has acquired in a short span of time is an attribution of the strong R&D infrastructure and committed & dedicated R&D team which is centric to creating the lifestyle products beyond imagination.

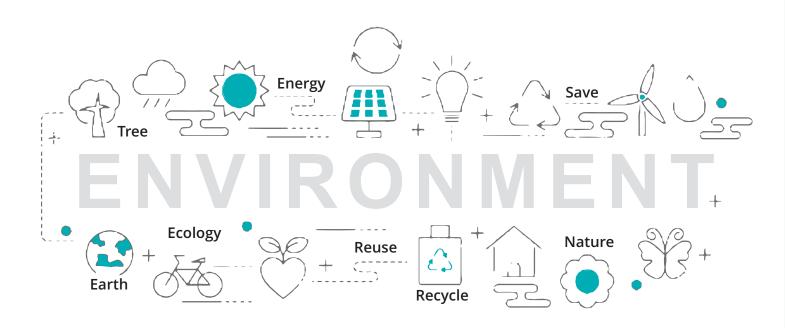


OUR MODERN AND WELL-COORDINATED RESEARCH CENTER IS LOCATED AT SASSUOLO, **ITALY** 



# 16/ Environment

- Qutone strictly adheres to the health, safety and environment guidelines
- Qutone uses 100% green fuel (Natural Gas) for the production of tiles. This causes no harm to the ambient air quality.
- Waste management is done by the competent agency to ensure minimum impact on the environmental ecology.
- Qutone uses 100% recycled material for packaging. Thus contributes to sustaining the eco-environomy.
- Qutone recycles more than 50% of its waste water for reuse. The most precious resource is used with utmost responsibility.
- Qutone recycles 100% of raw material wastage (Green Waste).
- Qutone is in process to set up recycling unit to recycle fired clay to reduce the solid waste output.



# 17/ Qutone- A System Driven Company

## **IT BACKBONE**

- Qutone Ceramic moved to SAP for simplified and quick access to data that helps us to provide quality and contentment to our customers. Our objective for this integration was to enhance productivity with optimum utilization of resources in an efficient way, to cut the overall operational cost and improve economic and environmental sustainability.
- SAP helped us to integrate our sales & marketing process with orders, activities, pricing and our lead generation program. We successfully completed the first phase of SAP implementation in 2013 with training to our 150 employees across the country.
- We are looking forward to expanding training program for all the employees to ensure optimal performance and efficiency.





# 18/ Our Brand Promotion Activities



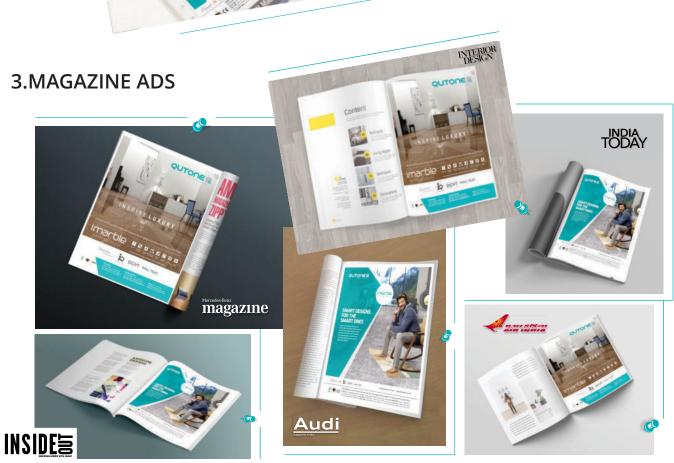
## 1. EVENTS AND EXHIBITIONS

Drawing on our full suite, we showcase our vast portfolio of products and designs at the most prestigious exhibitions and trade fairs around the world featuring innovative products and set the trends for the industry. These events have been a holistic experience to interact with our consumers and featuring our products and services to a large mass provided with extensive curatorial information.

INTERNATIONAL EXHIBITIONS AND EVENTS		
	NAME OF THE EXHIBITION	VENUE
	Cevisama  Cersaie  Batimat  Big-5  Coverings	Spain Italy Moscow Dubai Atlanta, USA
NATIONAL EXHIBITIONS AND EVENTS		
	NAME OF THE EXHIBITION	VENUE
	Vibrant Ceramic Expo  Natcon  Apreda  A & I Digest  Gihed CREDAI Premier League  IIA Premier League  Alumni Association of GEC NIT  Buildtech  CREDAI Youthcon  IID Showcase  Nepal Buildcon (CII)  Confair  Acetech	Ahmedabad Bhubaneswar Guntur Pune Ahmedabad Ahmedabad Raipur Tumkur Hyderabad Indore Kathmandu Coimbatore Mumbai, Delhi

## 2.NEWS PAPER RELEASES







## **4.DEALER MEETS**



## **5.PRODUCT LAUNCHES**



## **5.PRODUCT LAUNCHES**

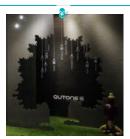






**VIBRANT** 





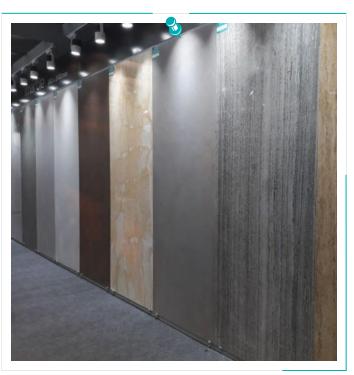


## **6.ARCHITECT MEET AND EVENTS**





A & I DIGEST \_ PUNE





## APREDA GUNTUR



BIG 5



## BUILDTECH TUMKUR





## CREDAI HYDERABAD





## ${\sf IIA\_JHARKHAND}$



# THE PARTY OF THE P

## NATCON \_ BHUBANESWAR





## NEPAL\_BUILDCON





# 19/ Our Valued Customers































# 20/ Our Brand Approvals

## AAI

Airport Authority of India

## **AIIMS**

All India Institutes of Medical Sciences

## **CPWD**

Central Public Works Department

## **DMRC**

Delhi Metro Rail Corporation

## MES

Central Command Lucknow

#### **MES**

Western Command Chandigarh

## **NBCC**

National Buildings Construction Corporation

## **NDMC**

New Delhi Municipal Committee

## **PWD**

Public Works Department



#### QUTONE CERAMIC PVT. LTD.

#### Corporate

11, Titanium, Corporate Road, Opp. Prahalad Nagar Garden, Satellite, Ahmedabad - 380015, Gujarat, India. info@qutoneceramic.com

## **QUTONE EXPERIENCE CENTERS**

#### Ahmedabad

Ahmedabad - 380054. Gujarat. Cell: +9170690 01513

Plot No. 117, Sector 44, Gurgaon - 122003, Haryana. Tel.: +91 124 4223770

#### Mumbai

Mumbai-400054. Maharashtra. Cell: +919909042399

Casa Qutone, #41, St. John's Church Road, 1st Floor, Above GIRIS, Shivajinagar, Opp. Coles Park, Bangaluru - 560051. Karnataka. Cell: +918040922655

41/158, North Usman Road, T.Nagar, Chennai-600017. Tamil Nadu.

#### Hyderabad

Central Square, Ground Floor, 8-2-309/7/1, Road Number 14, GS Nagar, Nandi Nagar, Banjara Hills, Hyderabad - 500034. Telengana.

Kalamaserry, Cochin-682033. Kerala. Cell: +919846096516

## Jaipur

Plot No. 8,  $2^{\rm rd}$  Floor, Rajeev Vihar, Opp. Metro Pillar No.30, Near Manasrover Metro Station, Jaipur - 302020. Rajasthan.

## Chandigarh

Plot No. 1619 (JLPL), Industrial Area, Sector 82, Airport Road, Mohali-SAS Nagar, Mohali-160055. Punjab. Cell: +919915040096

#### Pune

259, Shaniwar Peth, Vishnukrupa Hall Building, Pune - 411030. Maharashtra. Cell: +91 7506721335

## Italy Sassuolo

Via Regina Pacis, No. 32, 1st Floor, Sassuolo (MO), 41049, Italy. Phone: +39 05 36805993











